



**ADDENDUM TO  
RESETTLEMENT ACTION PLAN  
FOR THE SOUTH LONGITUDINAL ROAD  
SARAJEVO URBAN ROADS DEVELOPMENT PROJECT**

**Road Directorate  
Canton Sarajevo**

**Sarajevo, 9 March 2018**

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## 1. INTRODUCTION

### 1.1 Brief Description of the Project

The Road Directorate of Canton Sarajevo (“Road Directorate”) within the Cantonal Ministry of Transport is implementing the Sarajevo Urban Roads Development Project (“Project”) financed by the European Bank for Reconstruction and Development (“EBRD”). One of the Project components is the widening of the South Longitudinal from two lanes to four lanes in the length of 3.8 km. Reconstruction activities have been divided into two lots:

- Lot 1 (road profile P5-P38) from “Olga and Suada” Bridge in the Local Community *Kovačići* to Local Community *Grbavica I* which was completed during 2013-2014; and
- Lot 2 (road profile P51-P112) from the crossroad with *Hamdije Čemerlića Street* in Local Community *Grbavica I* to behind the roundabout in Local Community *Hrasno Brdo*, at the border with Municipality of Novi Grad, for which works are currently ongoing (the contract for works on Lot 2 was signed in August 2016 with the consortium “Euroasfalt-ŽGP” Sarajevo). The subject of this Addendum is road profile P102 to P112.

The map showing the above described Lot 1 and Lot 2 of the South Longitudinal is provided below.



Figure 1: Map of Lot 1 and Lot 2 of the South Longitudinal (source: ENOVA)

A Construction Permit was issued by Municipality of Novo Sarajevo (for road profile P102 to P112) on 2 June 2017.

Construction works are ongoing and are expected to be completed by May 2018. Photographs of construction works which are currently ongoing in the Project area are shown in Annex 1 – Photographs of Ongoing Construction Activities.

## 1.2 Objective and Scope of this Addendum to Resettlement Action Plan

In 2011, a **Resettlement and Compensation Framework (RCF)** for the Project was developed to:

- outline the key land acquisition and resettlement principles,
- set compensation criteria and procedures,
- grievance management and reporting requirements, and
- monitoring and evaluation requirements.

Based on the RCF, a **2011 Resettlement Action Plan (RAP)** was prepared for the South Longitudinal road, specifying the procedures to be followed by the Road Directorate and the actions it would take to properly resettle and compensate affected people and communities. The 2011 RAP covered the section from the starting point of the route (“Olga and Suada” Bridge) to the traffic roundabout in *Hrasno Brdo* (road profile P102).

Both the RCF and the 2011 RAP were prepared in accordance with the EBRD Environmental and Social Policy 2008 and Performance Requirements, particularly PR 5 (Land Acquisition, Involuntary Resettlement and Economic Displacement), as well as the local legislation requirements.

**This Addendum to the RAP has been developed to cover the current part of Lot 2 under construction (road profile from P102 to P112 – from the traffic roundabout in Local Community *Hrasno Brdo* to the border with the Municipality of *Novi Grad* in Local Community *Hrasno Brdo*). The map of the area covered by this Addendum to RAP is provided below.**

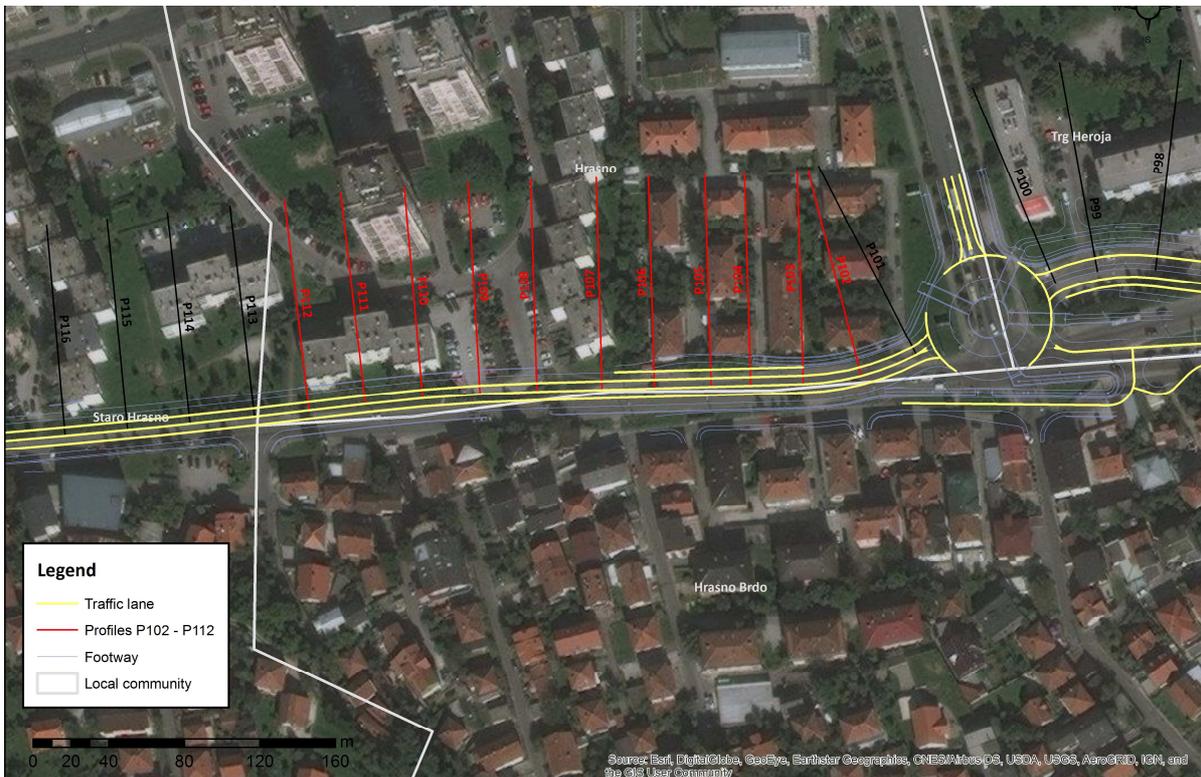


Figure 2: Map of profiles from P102 to P112 of the South Longitudinal (source: ENOVA)

This Addendum to RAP contains:

- baseline census and socio-economic survey information;
- definition of specific compensation and other entitlements based on the results of the census and socio-economic survey;
- the key principles of compensation and resettlement;
- consultation and participation requirements; and provisions related to the implementation of this document.

This Addendum to the RAP should be read in conjunction with both the 2011 RAP and the RCF, particularly for issues not repeated in this Addendum (such as the grievance mechanism).

## 2. BASELINE INFORMATION AND DEFINITIONS

### 2.1 Methodology

The **Census/Inventory** of all affected assets and Project Affected Persons (PAPs) was developed in order to gather and analyze data and information required to identify all categories of impacts, the PAPs affected and the expected loss of assets within the Project area. The Census was prepared on the basis of:

- ortho-photo maps of the road section
- specific techniques for data collection such as observations and transect walks.

All identified properties were first visited on 5 January 2018, and photographic records of each property were created. A **socio-economic survey** was then conducted in the period between 11 January 2018 and 2 March 2018 by two trained surveyors, on the basis of structured Survey questionnaires. The surveyors visited the identified properties and carried out interviews with the affected PAP.

The Census and Survey Database contains data on the following:

- (i) location and address of affected structure,
- (ii) description of impact,
- (iii) date of survey,
- (iv) data on surveyed person,
- (v) data on affected structure (area in m<sup>2</sup>, year of establishment etc.),
- (vi) other details as applicable.

The summarized version of the Census and Survey Database is provided in Annex 2 – Summary of Census and Survey Database of this Addendum to RAP (the full database is in the form of a separate Excel document). Confidential information about individual persons and properties will not be publicly disclosed by the Road Directorate and/or EBRD.

The questionnaires used during the Survey are provided in Annex 3 – Socio-economic Survey Questionnaire for Affected Businesses and Annex 4 – Socio-economic Survey Questionnaire for Other Affected Structures.

### 2.2 Directly Affected Properties and People

As stated in the introduction of this document, the initial RAP developed in 2011 covered the section from the starting point of the route (“Olga and Suada” Bridge) to the traffic roundabout in *Hrasno Brdo* (road profile P102). This Addendum to the RAP has been developed to cover the current part of Lot 2 under construction (road profile from P102 to P112 – from the traffic roundabout in Local Community *Hrasno Brdo* to the border with the Municipality of *Novi Grad* in Local Community *Hrasno Brdo*). Therefore, the route covered by this document was not included in the 2011 RAP.

In general, there will be no expropriation in terms of the Law on Expropriation of FBiH for purposes of the widening of the South Longitudinal (road profile 102 to 112). However, there are a number of small businesses located along the road which is being reconstructed, as well as other facilities already impacted or expected to be impacted by construction activities (details presented in Table 1 and Table 2 below).

The results of the census and socio-economic survey show that there will be three permanently impacted PAPs, as follows:

- Part of 1 business structure will need to be demolished and the business will possibly relocate due to inability to continue its operations in the smaller space left
- A privately owned auxiliary structure (garage and a fence wall) has already been demolished by municipal inspection authorities as consequence of Project implementation
- 1 inactive business facility will need to be demolished (the business ceased its operations in 2011 unrelated to Project implementation).

In addition, there will be seven temporarily impacted PAPs, as follows:

- 5 businesses may experience access difficulties during construction works

- 1 business has already suspended its activities due to preparatory construction works in its vicinity, with the possibility of re-opening upon the finalisation of construction works
- 1 structure owner who is currently leasing out his structure may be affected in case the tenant leaves due to access difficulties during construction works and the owner is unable to lease the facility for a certain period.

Upon the completion of construction works, access to the affected business will be restored and they will be able to continue their business activities.

All of these structures were built a long time ago. Almost all of the structures had obtained temporary permits<sup>1</sup> issued by the municipality, with the exception of two cases:

- a business<sup>2</sup> which upgraded its business facility upon obtaining only an urban permit (but without requesting the construction permit at the time of construction), and
- a garage<sup>3</sup> built 30 years ago on the owner's own land, for which the owner did not obtain the necessary permits but tried to legalise the structure (unsuccessfully); however, the structure was tolerated by the municipal authorities until the beginning of this Project, at which point it was forcefully demolished.

It should be noted that no residential structures are affected and the physical relocation of any households is not expected.

The amount of land and auxiliary structures/trees that may be temporarily occupied/taken is yet to be decided by the contractor.

The information is based on the field visits and the conducted socio-economic survey which covered 100% of the identified PAP. Detailed information on all PAP is provided in the full database (separate Excel document which contains confidential data).

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<sup>1</sup> The Municipality issued mainly temporary permits for the majority of structures located on the planned road route, 20-25 years ago.

<sup>2</sup> Described under item 1 in Table 1

<sup>3</sup> Described under item 1 in Table 2

Table 1: Overview of impacts on businesses as a result of the Project

No.	Type of business	Impact duration (temporary/permanent)	Type of impact	Details on business		Perceived losses and compensation preferences
<b>Direct impacts on active businesses</b>						
1)	<ul style="list-style-type: none"> <li>Business institute which provides education and certification services in the field of handling of firearms for security guards, and also has a fitness centre and coffee shop within the facility.</li> </ul>	Permanent impact	Demolition of upgraded illegal part of business structure <sup>4</sup> , possible resettlement of business activities due to the reduced structure dimensions necessary to perform same business activities as performed before demolition.	Year established:	1997	During the survey, the owner stated that the expected compensation would be: <ul style="list-style-type: none"> <li>- monetary compensation in the amount of construction value of upgraded part (in case the initial structure can remain)</li> <li>- a guarantee that the initial structure will be legalized in the future, compensation for loss of income</li> <li>- provision of other suitable location so the owner can extend the existing contracts for education and certification</li> <li>- relocation of equipment free of charge</li> </ul>
				Status of business:	Legally registered	
				Legal status of structure:	Initial dimensions: permanent structure with temporary permit on Municipal land; upgraded part of the structure: urban permit obtained, but built without construction permit	
				No. of employees:	7 temporary employees	
2)	<ul style="list-style-type: none"> <li>Car wash</li> </ul>	Temporary impact	The business suspended its business activities in Oct 2017 due to preparatory construction activities in the vicinity of the car wash, since access to the car wash was blocked by trucks and fences. The owner has stated that he will possibly re-open the business after construction works are completed.	Year established:	1991	During the survey, the owner stated that the expected compensation would be: <ul style="list-style-type: none"> <li>- compensation for loss of income</li> <li>- compensation for temporarily occupied land by the contractor</li> </ul>
				Status of business:	Legally registered	
				Legal status of structure:	Permanent structure with temporary permits on the owner's own land	
				No. of employees:	2 employees (which were dismissed in Oct 2017)	
<b>Possible access restrictions for businesses during construction works</b>						
3)	<ul style="list-style-type: none"> <li>Tire repair and</li> </ul>	In the case of this	<u>Business owner (tenant):</u>	Year established:	Built in 1989, started	<u>Business owner (tenant):</u>

<sup>4</sup> The initial structure (for which the permit was issued) is 8.70 x 11.80 m. The structure was upgraded by an additional 3.35 x 1.5 m.

No.	Type of business	Impact duration (temporary/permanent)	Type of impact	Details on business		Perceived losses and compensation preferences
	replacement shop (under lease)	business, two PAP are identified: the business owner (tenant) and the structure owner  <u>Both are temporary impacts.</u>	Possible access difficulties or restrictions during construction works for the tenant  <u>Structure owner:</u> Possible inability of structure owner to lease the space for a certain period during construction works if tenant is affected and decides to leave	leasing out in 1996		During the survey, the tenant stated that the expected compensation would be: - monetary compensation for loss of income - in case of any occupation of land on which the business operates <sup>5</sup> in the future, assistance in finding another suitable location for this type of business  <u>Structure owner:</u> During the survey, the owner stated that the expected compensation would be compensation for loss of income if the tenant decides to leave and the owner is unable to lease the space for a certain period
				Status of business:	Legally registered	
				Legal status of structure:	Temporary structure with temporary permits on the owner's own land. The owner of the structure plans to request legalisation after the urban regulatory plan is adopted (possibly in May 2018)	
				No. of employees:	3 temporary employees	
4)	▪ Newsstand	Temporary impact	Possible access difficulties or restrictions during construction works	Year established:	2014	During the survey, the secretary of the company stated that the expected compensation would be monetary compensation for loss of income and clients, as well as disturbances to the business due to construction works
				Status of business:	Legally registered	
				Legal status of structure:	Temporary structure with temporary permits on municipal land	
				No. of employees:	2	
5)	▪ Tire repair and replacement shop	Temporary impact	Possible access difficulties or restrictions during construction works	Year established:	1980's	During the survey, the owner stated that the expected compensation would be monetary compensation for loss of income and clients
				Status of business:	Legally registered	
				Legal status of structure:	Permanent structure with temporary permit, on land on which the owner also has a house where he lives with his family	

<sup>5</sup> Permanent occupation of this land is not foreseen by the Project design, but the business owner is concerned as he has not been adequately informed about the Project.

No.	Type of business	Impact duration (temporary/permanent)	Type of impact	Details on business		Perceived losses and compensation preferences
				No. of employees:	4 permanent employees (additional 3 employees were dismissed due to loss of clients)	
6)	<ul style="list-style-type: none"> <li>Car registration services</li> </ul>	Temporary impact	Possible access difficulties or restrictions during construction works	Year established:	2006	During the survey, the owner stated that the expected compensation would be monetary compensation for loss of income and clients
				Status of business:	Legally registered	
				Legal status of structure:	Permanent structure as part of a building	
				No. of employees:	2 permanent employees	
7)	<ul style="list-style-type: none"> <li>Pharmacy</li> </ul>	Temporary impact	Possible access difficulties or restrictions during construction works	Year established:	2016	During the survey, the owner stated that the expected compensation would be: - monetary compensation for loss of income and clients, as well as disturbances to the business caused by the Project activities
				Status of business:	Legally registered	
				Legal status of structure:	Permanent structure as part of a building	
				No. of employees:	3 permanent employees	

Table 2: Overview of impacts on other facilities as a result of the Project

No.	Type of structure	Impact duration (temporary/permanent)	Type of impact	Details		Perceived losses and compensation preferences
1)	<ul style="list-style-type: none"> <li>Privately owned garage and fence wall</li> </ul>	Permanent impact	Garage and fence wall has already been demolished by municipal inspection authorities, as a consequence of Project commencement. These structures were illegal for a long number of years (garage built in 1984), but their demolition was ordered when the Project commenced.	Year of construction:	Garage built in 1984, fence wall built in 1999 (wall built to provide isolation from the trolleybus station which was approx. 4 m away from the owner's apartment).	During the survey, the owner stated that the expected compensation would be: - monetary compensation for demolished structure at construction value - being exempt from paying the costs of demolition <sup>6</sup>
				Legal status of structure:	Built without permits (legalization was requested by the owner)	

<sup>6</sup> The owner's structure was forcefully demolished by the municipal inspection authorities and he has received a notification that he must pay for demolition costs

No.	Type of structure	Impact duration (temporary/permanent)	Type of impact	Details		Perceived losses and compensation preferences
					but not approved by the Municipality).	
2)	<ul style="list-style-type: none"> <li data-bbox="248 292 490 384">▪ Inactive newsstand (since 2011)</li> </ul>	Permanent impact	Demolition of unused business structure. The business ceased its operations in 2011 (unrelated to Project implementation). However, the decision to demolish the structure was taken by the authorities due to commencement of the Project.	Year of construction:	1991	During the survey, the owner stated that the expected compensation would be: - to be provided with another location for the newsstand in the vicinity of the current location OR monetary compensation
Legal status of structure:	Permanent structure which obtained a temporary construction and urban permit in 1997. The owner requested legalization in 2011 but it was not approved.					

### 3. KEY PRINCIPLES OF COMPENSATION AND RESETTLEMENT

The resettlement and compensation principles defined in the RCF and applicable to this Addendum to RAP include the following:

1. Any involuntary acquisition of property or restriction of access to assets will be conducted in compliance with the requirements set by the EBRD Environmental and Social Policy, the RCF and good international practice.
2. A cut-off date for eligibility has been defined as the date of completion of the Census and Socio-economic Survey (2 March 2018). Owners of structures are not entitled to compensation for any buildings or other structures put up after this date but will be allowed to demolish the building or structure and take away the materials.
3. All PAP at the time of the cut-off date, whether with or without fully recognized ownership rights, are eligible for compensation and/or assistance as outlined in the Entitlements Matrix (Table 3 of this document).
4. Compensation will always be effected prior to land entry or taking of possession over property by the construction contractor or municipal inspection authorities. The land cannot be taken physically (i.e. any civil works or construction cannot start) before compensation has been paid to the affected persons.
5. Short-term impacts related to temporary occupation of land for construction purposes will be compensated as stipulated in the Entitlements Matrix (Table 3 of this document).
6. Livelihoods and standard of living of affected persons shall be improved or at least restored to the level prior to project related displacement, in as short a period as possible.
7. A specific grievance management mechanism has been established for the Project, and it involves independent third parties, as described in the RCF.
8. All affected persons will be informed, meaningfully consulted and encouraged to participate in the resettlement process, in accordance with the information disclosure and consultation requirements set out in 5 of this Addendum to RAP (*Consultation and Participation*).

## 4. COMPENSATION

### 4.1 Entitlements Matrix

Compensation shall be provided in accordance with the key principles of compensation and resettlement.

Compensation entitlements for different categories of eligible persons and assets (properties) are summarized below in Table 3.

**Note:** The entitlements below have been defined in line with the result of the census and socio-economic survey which show that there will be three **permanently impacted** PAPs, as follows:

- Part of 1 business structure will need to be demolished and the business will possibly relocate due to inability to continue its operations in the smaller space left
- A privately owned auxiliary structure (garage and a fence wall) has already been demolished by municipal inspection authorities
- 1 inactive business facility will need to be demolished

There will be seven **temporarily impacted** PAPs, as follows:

- 5 businesses are likely to experience access difficulties during construction works
- 1 business (with temporary permit) has already suspended its activities due to preparatory construction works in its vicinity
- 1 structure owner who is currently leasing out his structure may be affected in case the tenant leaves due to access difficulties during construction works and the owner is unable to lease the facility for a certain period

It is important to note that there will be no expropriation in terms of the Law on Expropriation of FBiH. Since these entitlements are not regulated by the local legislation, only the requirements and principles of the EBRD Policy apply.

Table 3: Specific compensation entitlements

Type of loss	Entitlement
<b>BUSINESS OR COMMERCIAL RELATED LOSSES</b>	
<b>Loss of place of business (with or without valid permits for the structure) and loss of business income</b>	<p>Right to choose between taking away the building materials of the structure <u>OR</u> compensation for construction value of the structure</p> <p style="text-align: center;">+</p> <p>Provision of adequate alternative location under lease as to enable the business to continue its economic activities elsewhere, if the owner has no same or similar business activity on other location</p> <p style="text-align: center;">+</p> <p>Compensation for loss of income incurred as a result of relocation including any discrepancies in livelihood is to be provided by payment of the value of economic loss /loss of income until the restoration of business activities elsewhere (up to 6 months) to be assessed on a case-by-case basis (based on accounting reports or other applicable documents) by court-appointed economic experts, which will be appointed by the Road Directorate during the implementation of this Addendum to RAP</p> <p style="text-align: center;">+</p> <p>Costs of the transfer and reinstallation of the plant, machinery or other equipment, as applicable</p>
<b>Temporary loss of business income and/or rent (with or without valid permits for the structure)</b>	Compensation for loss of income incurred as a result of Project activities including any discrepancies in livelihood is to be provided by payment of the value of economic loss /loss of income until the full restoration of business activities (up to 6 months) to be assessed on a case-by-case basis (based on accounting reports or other applicable documents) by court-appointed economic experts, which will be appointed by the Road Directorate during the implementation of this Addendum to RAP
<b>Temporary occupation of land during construction works<sup>7</sup></b>	<p>Affected land and infrastructure will be restored to pre-project conditions</p> <p style="text-align: center;">+</p> <p>Cash compensation for temporary land occupation in the amount of lease at market prices</p> <p style="text-align: center;">+</p> <p>Cash compensation for any lost assets (for example, structures, trees)</p>
<b>Inactive commercial structures</b>	Right to choose between taking away the building materials of the structure <u>OR</u> compensation for construction value of the structure which will be assessed by court-appointed construction experts, which will be appointed by the Road Directorate during the implementation of this Addendum to RAP
<b>Structures demolished forcefully by inspection authorities</b>	<p>Compensation for construction value of the structure which will be assessed by court-appointed construction experts, which will be appointed by the Road Directorate during the implementation of this Addendum to RAP</p> <p style="text-align: center;">+</p> <p>Being exempt from payment of demolishing costs</p>
<b>Undetermined impact</b>	Any undetermined impact will be mitigated in accordance with principles and aims of the RPF and the EBRD Policy

<sup>7</sup> The amount of land and auxiliary structures/trees that may be temporarily occupied/taken is yet to be decided by the construction contractor.

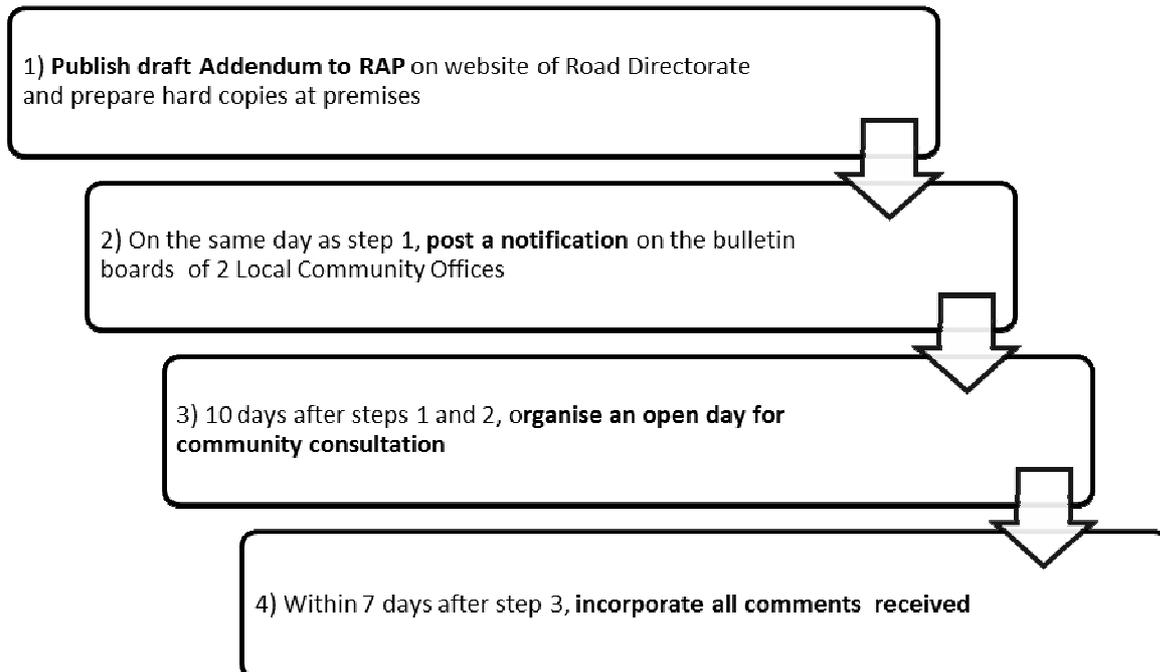
## 5. CONSULTATION AND PARTICIPATION

Consultations with the PAPs covered by this Addendum to RAP have not been undertaken to date.

The Directorate has appointed a liaison officer for communication with PAP. The liaison officer will ensure that the draft Addendum to RAP is made available to all PAP and that they are informed and meaningfully consulted on the draft document. To this end, the liaison officer will:

- Publish the draft Addendum to RAP in local language on the website of the Road Directorate (<http://www.dp.ks.gov.ba/>),
- Make available the draft Addendum to RAP in local language in its premises at the address: Sarajevo, Street Hamida Dizdara no. 1,
- Organise an open day for community consultation at its premises to discuss the draft Addendum to RAP with the PAP, 10 days after publishing the draft document,
- On the day of publishing the draft Addendum, post a notification on the bulletin boards of the Local Community Office *Hrasno Brdo* and *Hrasno* (both at the address: *Street Azize Šaćirbegović 122*), indicating: (i) where the draft document can be accessed, (ii) the date of the open day for community consultation, (iii) the contact details of the responsible person to whom any questions or comments can be submitted in writing, as well as the timeframe for submission of comments; additionally, notify by telephone the PAPs which will be directly impacted by Project activities
- Within 7 days from the organised open day, consider and incorporate any comments received in writing or during the consultations, as well as prepare and include in this Addendum a summary of comments/questions received and how they have been addressed (in Annex 5 – Summary of Comments Received During Consultation Period).

The steps in disclosure of information and organising consultations with PAPs are summarised as follows:



## **6. IMPLEMENTATION OF THE ADDENDUM TO RAP**

### **6.1 Implementation of the Addendum to RAP**

This Addendum to RAP will be implemented by the Road Directorate. The Directorate has a full time officer in charge of Project implementation for the entire Project. Among other things, the Directorate will monitor the overall implementation of the Project, cooperate with the Municipality of Novo Sarajevo, Municipal Inspection Authorities, the Contractor hired for construction works and all Project Affected Persons.

### **6.2 Responsibility for Financing**

The costs of implementing this Addendum to RAP will be paid from the budget of the Cantonal Government.

### **6.3 Complaints and Arbitration**

All complaints regarding property/land acquisition will be processed through the grievance management mechanism laid out in the RCF.

Grievance management arrangements (described in detail in the RCF) comprise two tiers of preliminary, extra-judicial stage of amicable review and settlement: the first one being the Road Directorate, and the second one the Grievance Commission, consisting of one representative of the Directorate, one representative of the Municipality of Novo Sarajevo, and additionally, a representative of Sarajevo City authorities or PAP representative, if found necessary.

### **6.4 Monitoring and Reporting**

Monitoring and evaluation of the Addendum to RAP implementation will be performed in accordance with the principles and indicators provided in the RCF.

Monitoring of the resettlement process will be conducted to:

- ascertain whether activities are in progress as per schedule and the timelines are being met;
- assess whether the compensation / rehabilitation measures are sufficient;
- identify any potential issues (including monitoring of grievance management in terms of recording and responding to grievances within the specified timeframe); and
- identify methods to mitigate any identified issues.

The Road Directorate will conduct monitoring and maintain a resettlement database on all PAP. The information will be updated periodically as needed.

### **6.5 Costs**

Since the Project does not involve expropriation in terms of the FBiH Law on Expropriation, there are no expropriation studies with cost estimates. Therefore, the total costs of implementing this Addendum to RAP will be known after official evaluations of losses and expenses are carried out by court-appointed construction and economic experts, which will be appointed by the Road Directorate during the implementation of this Addendum to RAP. The Cantonal Government will issue a special decision to adopt this RAP Addendum (the procedure is currently ongoing).

## Annex 1 – Photographs of Ongoing Construction Activities

Figure 3: Photographs of ongoing construction activities



## Annex 2 – Summary of Census and Survey Database

Note: Full data is provided in a separate Excel table.

No.	Location and Municipality	Type of structure	Impact duration (temporary/permanent)	Type of impact	Surveyed – yes/no	Date of survey
1	Hrasno Brdo, Municipality of Novo Sarajevo	ACTIVE BUSINESS STRUCTURE	Permanent impact	Demolition of upgraded illegal part of business structure, possible resettlement of business activities due to the reduced structure dimensions necessary to perform same business activities as performed before demolition	Yes	11 Jan 2018
2	Hrasno Brdo, Municipality of Novo Sarajevo	BUSINESS STRUCTURE WHICH SUSPENDED ITS ACTIVITIES IN OCT 2017 DUE TO CONSTRUCTION WORKS	Temporary impact	The business suspended its business activities in Oct 2017 due to preparatory construction activities in the vicinity of the car wash, since access to the car wash was blocked by trucks and fences. The owner has stated that he will possibly re-open the business after construction works are completed.	Yes	11 Jan 2018
3	Hrasno Brdo, Municipality of Novo Sarajevo	ACTIVE BUSINESS STRUCTURE	Temporary impact	Possible access difficulties or restrictions during construction works	Yes	12 Jan 2018
4	Hrasno Brdo, Municipality of Novo Sarajevo	ACTIVE BUSINESS STRUCTURE	Temporary impact	Possible access difficulties or restrictions during construction works	Yes	16 Jan 2018
5	Hrasno Brdo, Municipality of Novo Sarajevo	ACTIVE BUSINESS STRUCTURE	Temporary impact	Possible access difficulties or restrictions during construction works	Yes	28 Feb 2018
6	Hrasno Brdo, Municipality of Novo Sarajevo	ACTIVE BUSINESS STRUCTURE	Temporary impact	Possible access difficulties or restrictions during construction works	Yes	02 Mar 2018
7	Hrasno Brdo, Municipality of Novo Sarajevo	ACTIVE BUSINESS STRUCTURE	Temporary impact	Possible access difficulties or restrictions during construction works	Yes	02 Mar 2018
8	Hrasno, Municipality of Novo Sarajevo	Garage (used for parking and as storage) + fence wall	Permanent impact	Garage and fence wall has already been demolished by municipal inspection authorities, as a consequence of Project commencement. These structures were illegal for a long number of years (built in 1984), but their demolishment was ordered when the Project commenced.	Yes	11 Jan 2018

No.	Location and Municipality	Type of structure	Impact duration (temporary/permanent)	Type of impact	Surveyed – yes/no	Date of survey
9	Hrasno Brdo, Municipality of Novo Sarajevo	Newsstand inactive since 2011	Permanent impact	Demolition of unused business structure. The structure obtained temporary construction and urban permits in 1997. The owner requested legalisation in 2011, which was not approved. The business ceased its operations in 2011 (unrelated to Project implementation). However, the decision to demolish the structure was taken by the authorities due to commencement of the Project.	Yes	11 Jan 2018
10	Hrasno Brdo, Municipality of Novo Sarajevo	Temporary structure built on own land, leased out to a tire shop business	Temporary impact	Possible inability of structure owner to lease the space for a certain period during construction works if tenant is affected and decides to leave	Yes	11 Jan 2018

### Annex 3 – Socio-economic Survey Questionnaire for Affected Businesses

Questionnaire number	
Type of impact ( <i>relocation or other</i> )	

Survey date:	
Surveyor name:	

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Location /Local Community:	
Address:	
Photographs (ref. no.):	

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**1. GENERAL DATA ON SURVEYED PERSON (REPRESENTATIVE OF BUSINESS)**

1.1. Name of surveyed person:	
1.2. Position of surveyed person:	
1.3. Ethnicity:	
1.4. Contact tel.:	

**2. GENERAL DATA ON BUSINESS**

2.1. Type of business/structure:	
2.2. Total area of land plot:	_____ m <sup>2</sup> (also state the area of the affected part, if applicable)
2.3. Year of establishment:	
2.4. Owner (co-owner):	
2.5. Sex of owner:	F / M
2.6. Is the business formally registered: Yes / No	
2.7. Legal form of business:	
2.8. Legal status the business structure	
2.9. Number of employees	Permanent _____ Temporary _____
2.10. Typical annual income:	_____ (BAM)
2.11. Typical annual profit:	_____ (BAM)
2.12. Other relevant information / comments related to the above questions:	

**3. GENERAL DATA ON EMPLOYEES**

Name of the employee	Level of education and occupation	Age	Sex		Salary (BAM)	Years of employment in the business	Number of dependents	How far does the employee travel to work? (km)
			M	F				
1.			M	F				
2.			M	F				
3.			M	F				
4.			M	F				
5.			M	F				
6.			M	F				
7.			M	F				
8.			M	F				
9.			M	F				
10.			M	F				
11.			M	F				
12.			M	F				

Notes and comments:

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**4. COMPENSATION**

**4.1. What do you assume could be the main issues for you caused by the project?**

Loss of clients (business)	Disturbances to the business due to construction works	Damage of equipment due to construction works	Other (state):

*(1: most important, 2 second most important, etc. – 0: not significant or not applicable)*

**4.2. In your opinion, how could the issues be resolved?**

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**4.3. What do you think would be the most adequate compensation for you?**

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**4.4. If you are relocating elsewhere, what would be the most important aspect for you in selecting the relocation site (please rank)?**

Proximity to current location		Adequate infrastructure		Other (state):		Other (state):		Other (state):

*(1: most important, 2 second most important, etc. – 0: not significant or not applicable)*

**4.5. Do you have any other business premises where you could relocate? YES (where?) / NO**

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**Surveyor's comments**

## Annex 4 – Socio-economic Survey Questionnaire for Other Affected Structures

Questionnaire number	
Type of impact ( <i>relocation or other</i> )	

Survey date:	
Surveyor name:	

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Location /Local Community:	
Address:	
Photographs (ref. no.):	

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### 1. GENERAL DATA ON SURVEYED PERSON

1.1. Name of surveyed person:	
1.2. Ethnicity:	
1.3. Contact tel.:	

### 2. GENERAL DATA ON AFFECTED STRUCTURE

2.1. Type of structure:	
2.2. Total area of land plot:	_____ m <sup>2</sup> (also state the area of the affected part, if applicable)
2.3. Year of construction:	
2.4. Owner (co-owner):	
2.5. Sex of owner:	F / M
2.6. Legal status the structure	
2.7. Other relevant information / comments related to the above questions:	

**3. COMPENSATION**

**3.1. What do you assume could be the main issues for you caused by the project?**

Please state:		Please state:		Please state:		Please state:	

*(1: most important, 2 second most important, etc. – 0: not significant or not applicable)*

**3.2. In your opinion, how could the issues be resolved?**

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**3.3. What do you think would be the most adequate compensation for you?**

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**3.4. If you are relocating elsewhere, what would be the most important aspect for you in selecting the relocation site (please rank)?**

Please state:									

*(1: most important, 2 second most important, etc. – 0: not significant or not applicable)*

**Surveyor's comments**

## **Annex 5 – Summary of Comments Received During Consultation Period**

/to be added after the period of consultation on the draft Addendum to RAP in line with the requirements of chapter 5 of this document/